**Future-proof thanks to system expansion**

**Scalable video security technology for Snoqualmie Casino & Hotel – a solution that grows with you**

**Snoqualmie Casino & Hotel is located about 30 minutes east of Seattle in the US state of Washington. It is named after the Native American tribe of the same name – the “People of the Moon”. The casino offers nearly 1,800 slot machines and 58 Vegas-style table games. Since 2015, Snoqualmie Casino & Hotel has relied on Dallmeier’s video surveillance solutions, and these proven technologies are being used for the current system expansion.**

**Proven foundation, new requirements**

Video surveillance covers all relevant areas of the property, including the gaming floor, front-of-house and back-of-house areas, restaurants, and car parks. The Dallmeier system has proven itself reliable and scalable for over a decade, despite growing requirements and technical developments. However, renovations, expansion plans and new requirements for internal processes have made it necessary to expand the existing surveillance solution. Jolene Stewart, Snoqualmie Casino & Hotel’s Executive Director of Security and Surveillance, reported on the requirements and advantages of a Dallmeier solution.

**A system that grows with you**

The Washington State Gambling Commission requires casinos to be continuously monitored. The aim was therefore to adapt the existing system to the changed conditions, both functionally and technologically, without replacing the proven infrastructure. It was essential to meet the regulatory requirements while ensuring a safe and pleasant environment for guests and employees. The focus was on reliability, as well as process optimization, system availability, and the capacity for easy integration of new technologies.

**Customized solution for a comprehensive overview**

As part of the expansion, the existing surveillance system was upgraded to include specific features. Only Dallmeier components were used, including the modular [video management system, Hemisphere® SeMSy®](https://www.dallmeier.com/products/software/hemisphere) (version 5), and [Domera® cameras](https://www.dallmeier.com/products/domera-dome-cameras). The dome cameras feature pre-installed neural networks and integrated edge analytics apps, offering a wide range of intelligent video analysis applications. In addition, the motorized three-axis adjustment allows for easy and flexible remote configuration. The overall solution enables central control of the 1,500 cameras and efficient evaluation of video data.

Planning and implementation were carried out in close cooperation with integrator North American Video (NAV), who adapted the system to the spatial conditions and operational processes as required. “The long-standing and solution-oriented cooperation with all parties involved was crucial in enabling us to jointly implement a solution that meets the specific requirements,” adds Joe McDevitt, President of Dallmeier USA.

**A sustainable solution**

“We have continuously expanded our video security technology over the past decade to meet our requirements,” says Jolene Stewart, Snoqualmie Casino & Hotel’s Executive Director of Security and Surveillance. The solution impresses with its high reliability, no downtime and easy maintenance. Characteristics that are crucial for efficiency in daily casino operations.

It also pays off economically in the long term: “In the surveillance industry, reliability is a key cost factor. The fact that we have not had any expensive replacements or unexpected service calls over the years speaks for itself,” she adds.

**+++ Captions +++**

**Snoqualmie\_Casino\_indoor**

A total of nearly 1,800 slot machines and 58 Vegas-style table games are secured by Dallmeier solutions.

*Photo credit: Snoqualmie Casino & Hotel*

**Jolene\_Stewart**

Jolene Stewart, Executive Director of Security and Surveillance at Snoqualmie Casino & Hotel.

*Photo credit: Snoqualmie Casino & Hotel*

**Snoqualmie\_Surveillance\_Rooms**

The video data from over 1,500 Dallmeier cameras is collected in the monitoring room.

*Photo credit: Snoqualmie Casino & Hotel*

**Snoqualmie\_Casino\_and\_Hotel\_night**

In addition to gaming, Snoqualmie Casino & Hotel offers hotel, event and dining options.

*Photo credit: Snoqualmie Casino & Hotel*

**Snoqualmie\_ WA**

Video surveillance covers all relevant areas of the property: gaming floor, front and back-of-house areas, restaurants and parking areas.

*Photo credit: Snoqualmie Casino & Hotel*

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# Dallmeier: Turn images into assets.

**With pioneering video technology from Germany.**

In 1984, Dieter Dallmeier founded what is now Dallmeier electronic – not in the proverbial garage, but in a garden shed in Regensburg, Germany. Today, the company, which can justifiably call itself a hidden champion for video information technology “Made in Germany”, has several hundred employees worldwide, more than 250 of them at the company headquarters in the center of Regensburg alone.

**Our customers: From commercial enterprises to World Cup stadiums**

Dallmeier's camera, recording, software, and analysis solutions optimize security and processes for B2B end customers in a wide range of industries in over 60 countries. The focus is on users from the casino, smart city, airports, logistics, stadiums, and industrial sectors. But also, banks, critical infrastructure facilities as well as medium-sized companies from all sectors.

**Low total cost of ownership “Made in Germany”**

With pioneering innovations, Dallmeier has succeeded time and again in placing itself at the forefront of technology: From the world's first digital image storage system with motion analysis in 1992, the patented “multifocal sensor technology” Panomera® with its “Mountera®” mounting system, to the latest Domera® camera family, which allows up to 300 camera variants with only 18 components. These and many other innovations provide real, tangible customer benefits. And with a low Total Cost of Ownership (TCO) and a high Return on Investment (ROI) they can easily compete with systems produced and supplied from low-wage countries.

**Cybersecurity, data protection and ethical responsibility through maximum vertical integration**

With “Made in Germany”, we also guarantee our customers the highest standards in data protection, cybersecurity, and ethical responsibility. With high quality and short supply chains, we also ensure – almost incidentally – sustainability and environmental protection. From our prestigious headquarters in the center of Regensburg, Dallmeier not only carries out its own research and development but also the complete manufacturing process – from component to product to solution.

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