**High-resolution images, efficient processes and satisfied guests**

**Modern video technology meets stylish atmosphere – Dallmeier at Casino Ambassadori**

**In the heart of Georgia’s capital, Tbilisi, right on the banks of the Kura River, lies the renowned Casino Ambassadori – a venue that has trusted in Dallmeier video technology for almost ten years to ensure the highest security standards. Guests from all over the world appreciate the stylish ambience and the wide range of gaming options, from classic table games to modern slot machines. With a comprehensive modernization based on professional video technology from Dallmeier, the security concept has now been consistently enhanced.**

**Rising demands for technology and security**

Casino Ambassadori has been working with Dallmeier security solutions for almost ten years. Over time, requirements in terms of image quality, cybersecurity and workflow efficiency have increased. The unobtrusive integration of technology into the ambience, as well as the challenging lighting conditions, have also presented the casino operators with new challenges. The subdued lighting, which is integral to the exclusive atmosphere, often poses a challenge for conventional cameras. It was therefore even more crucial to install the Dallmeier cameras very discreetly throughout the facility, without detracting from the guests’ experience.

**Security without interruptions**

The aim of the modernisation was to establish a reliable, comprehensive solution that would enable the seamless documentation of all relevant areas and provide efficient support for employees. As well as securing the gaming tables and cashier areas, it was also necessary to secure the underground car park, workplaces and paths to prevent conflicts and provide guests and employees with a general sense of security.

It was also essential that ongoing casino operations were not affected during the entire changeover phase. Therefore, the new products had to be implemented in such a way that they could be seamlessly integrated into existing processes without causing any interruptions or downtime. “Thanks to the close cooperation and good dialogue with Dallmeier and the integrator Safe-X, we were able to complete a transition phase between the old and new system while everything continued to run smoothly,” emphasizes David Kvavadze, IT Manager at Casino Ambassadori.

**Thoughtful video technology for clear insights**

Following a thorough evaluation process, the casino once again opted for a comprehensive security solution from Dallmeier. The technology comprises over 100 [Domera® cameras](https://www.dallmeier.com/products/domera-dome-cameras), including PTZ and Fisheye models, which provide a 360° panoramic view of indoor areas. The system is complemented by high-performance recorders, servers and workstations, as well as the modular [Hemisphere® video management software](https://www.dallmeier.com/products/software/hemisphere). The interaction of all these components “from a single source” allows the casino’s security staff to provide efficient protection.

The IT Services and Consulting company Safe-X was responsible for the on-site implementation, overseeing the installation and operational realisation of the project. Close and coordinated cooperation between Casino Ambassadori, Dallmeier and Safe-X ensured smooth dialogue between all parties involved.

Mate Gvinjilia, CCTV Manager at Casino Ambassadori, emphasises: “We shared our several years of experience, and improvement requests with Dallmeier. During our visit to the HQs in Regensburg, we tested the Hemisphere® system. Afterwards, we realised that this was exactly what we needed.”

**Conclusion: detailed images, streamlined processes**

With the modernization of its security system, Casino Ambassadori has taken a decisive step towards the future. The high user-friendliness of the modular VMS Hemisphere® and the central system control noticeably improve work processes and operational procedures. Above all, the high image quality ensures that potential incidents can be quickly identified and efficiently processed – a key factor for smooth day-to-day operations in the casino.

The collaboration between Casino Ambassadori and Dallmeier was goal-oriented and very positive throughout the entire project. New perspectives are also emerging for the future development of security infrastructure within the corporate group.  
“Dallmeier has proven to be a reliable partner, which enables future cooperation for other properties for the Ambassadori Group,” says Konstantin Charbadze, Technical Director / Co-Founder, Safe-X.

**+++ CAPTIONS +++**

**Casino\_Ambassadori\_CCTV\_Manager**

As CCTV manager, Mate Gvinjilia is responsible for the efficient operation of video surveillance at the Casino Ambassadori.

*Photo credit: Hotel Ambassadori*

**Casino\_Ambassadori**Located directly on the River Kura, the Casino Ambassadori combines luxury, discretion and state-of-the-art security technology from Dallmeier. *Photo credit: Hotel Ambassadori*

**Casino\_Ambassadori\_Ambience**

The security solution from Dallmeier blends unobtrusively into the ambience without detracting from the guests’ experience.

*Photo credit: Hotel Ambassadori*

**Casino\_Ambassadori\_table\_games**

Intelligent video surveillance for numerous gaming options, from classic table games to modern slot machines.

*Photo credit: Hotel Ambassadori*

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# Dallmeier: Turn images into assets.

**With pioneering video technology from Germany.**

In 1984, Dieter Dallmeier founded what is now Dallmeier electronic – not in the proverbial garage, but in a garden shed in Regensburg, Germany. Today, the company, which can justifiably call itself a hidden champion for video information technology “Made in Germany”, has several hundred employees worldwide, more than 250 of them at the company headquarters in the center of Regensburg alone.

**Our customers: From commercial enterprises to World Cup stadiums**

Dallmeier's camera, recording, software, and analysis solutions optimize security and processes for B2B end customers in a wide range of industries in over 60 countries. The focus is on users from the casino, smart city, airports, logistics, stadiums, and industrial sectors. But also, banks, critical infrastructure facilities as well as medium-sized companies from all sectors.

**Low total cost of ownership “Made in Germany”**

With pioneering innovations, Dallmeier has succeeded time and again in placing itself at the forefront of technology: From the world's first digital image storage system with motion analysis in 1992, the patented “multifocal sensor technology” Panomera® with its “Mountera®” mounting system, to the latest Domera® camera family, which allows up to 300 camera variants with only 18 components. These and many other innovations provide real, tangible customer benefits. And with a low Total Cost of Ownership (TCO) and a high Return on Investment (ROI) they can easily compete with systems produced and supplied from low-wage countries.

**Cybersecurity, data protection and ethical responsibility through maximum vertical integration**

With “Made in Germany”, we also guarantee our customers the highest standards in data protection, cybersecurity, and ethical responsibility. With high quality and short supply chains, we also ensure – almost incidentally – sustainability and environmental protection. From our prestigious headquarters in the center of Regensburg, Dallmeier not only carries out its own research and development but also the complete manufacturing process – from component to product to solution.

[www.dallmeier.com](http://www.dallmeier.com)

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